pure therapy™

# (42002) Hand Massager / Masseur de main
# User Manual / Manuel de l’utilisateur

# IMPORTANT SAFETY INSTRUCTIONS

## PLEASE READ BEFORE OPERATION

**WARNING: To reduce the risk of burns, fire, electric shock or injury to persons:**

**Read the entire manual before use. To ensure safe and correct use, do not operate without carefully reading the operating manual and only use as described therein.**

- Do not pour or spill any liquid into the unit as it may result in malfunction or electric shock
- Do not use the unit near corrosive gas (example: gasoline)
- Do not expose the unit to heaters, stoves or direct sunlight
- This device is for indoor use only, do not use outdoors
- Do not use the unit where the temperature is higher than 104° F/40° C
- If the adapter is damaged, do not use the unit. (Make sure that the adaptor is replaced by the manufacturer before you continue use)
- Make sure the unit is powered off and unplugged when not in use
- Do not cover the unit while in use as overheating can occur
- Make sure all controls are powered OFF before disconnecting the massager from a power supply
- Do not put the adapter near hot surfaces as this can damage the adapter and result in fire or electric shock
- Do not use this product if there is unfamiliar noise or noise above normal operation
- Do not insert objects into any openings
- Only an experienced technician should perform maintenance on this product; do not try to do it yourself

**Precautions:**

- Do not use if you are experiencing any swelling, injury or inflammation on your hand
- This product is intended for use in a quiet setting, do not use in a public or crowded area
- Stop use immediately should you experience any discomfort or skin allergies
- Seek medical advice immediately should you experience pain or skin allergies during or after using this product
- The unit is not designed to be used while lying down or while driving
- Do not use the unit if you have recently undergone any medical operations
- Do not use the unit if you have consumed alcohol
- Do not drop the unit on the ground
- Do not use unit for more than 20 minutes continuously
- When using this product after it has been in storage, check to see that the product is operating properly prior to use
- This product is not intended for use by individuals under the age of 12
- This product should not substitute medical care

**Care and Maintenance:**

- To remove dirt from plastic parts, wipe area with a damp cloth using a mild cleaning agent; wipe fabric with damp cloth. Ensure the unit is powered off and unplugged prior to cleaning
- Keep in a dry place and avoid excessive heat or cold. If storing the unit for a long time, cover with a sheet or plastic to avoid it getting dusty or dirty
- If the massager will not be used for a long time, remove the batteries to avoid battery leakage

**It is recommended you do not use this product if you experience any of the following medical conditions:**

- inflammation, blood, stasis or have undergone a hand operation
- Are taking medication
- Have abnormal blood pressure
- Have an electronic medical device in your body, such as a pacemaker
- Have had a metal plate surgically placed in your body
- Have a have physical/mental deficiency

# ADDITIONAL WARNINGS

## PLEASE READ BEFORE OPERATION

Read all instructions before using this appliance.
When using an electrical appliance, basic precautions should always be taken, including the following:

**This appliance is intended for household use only.**

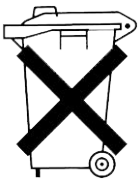
**Caution**

- Do not use alcohol, caustic agents or detergents in the massager in order to avoid any damage, discoloring and/or splitting of the material
- To avoid damaging the unit, use a damp cloth to clean around the buttons and connections
- Avoid leaving the device in direct sunlight or in excessive heat as this can cause fading of the fabric and/or housing color change
- Always turn off and unplug the appliance from an electrical outlet after using, or while cleaning

**Warning**

- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use
- Do not cover the unit while in use as overheating can occur
- Use this massager only for its intended use as described in this manual. Do not use attachments that are not recommended by the manufacturer
- Never operate this massager if it has a damaged cord or plug, if it is not working properly, or if it has been dropped, damaged or dropped into water. You must return this massager to a certified service center for examination and repair before using again.
- Do not carry the device by the power cord or use the power cord as a handle
- Keep the power cord away from all heated surfaces
- Never operate where areosol (spray) products are being used or where oxygen is being administered
- To disconnect, turn all controls to the off position, then remove the plug from the outlet

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.



This marking indicates that this product should not be disposed with other household wastes throughout North America. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

# WARRANTY INFORMATION

Please visit our website at www.pure-therapy.com for information about your product's warranty.

We take quality very seriously. This is why all of our products come with a one-year warranty from the original purchase date against defects in workmanship and materials. If you have warranty or support issues, please contact us using any of the following methods:

**Web**: www.pure-therapy.com

**Support**: www.pure-therapy/support

PURE THERAPY Canada
4080 Montrose Road
Niagara Falls, ON
Canada L2H 1J9

PURE THERAPY USA
60 Industrial Parkway #Z64
Cheektowaga NY
USA 14227

**Warranty Terms**

1. PURE THERAPY® products are guaranteed for a period of one year from the date of purchase against defects in workmanship and materials. This warranty is limited to the repair, replacement or refund of the purchase price at PURE THERAPY's option.
2. This warranty becomes void if the product shows evidence of having been misused, mishandled or tampered with contrary to the applicable instruction manual.
3. Routine cleaning, normal cosmetic and mechanical wear and tear are not covered under the terms of this warranty.
4. The warranty expressly provided for herein is the sole warranty provided in connection with the product itself and no other warranty, expressed or implied is provided. PURE THERAPY assumes no responsibilities for any other claims not specifically mentioned in this warranty.
5. This warranty does not cover the shipping cost, insurance or any other incidental charges.
6. You MUST contact PURE THERAPY at www.pure-therapy/support before sending any product back for repair. You will be sent a Return Authorization form with return instructions. When returning the product for warranty service, please pack it carefully in the original box with all supplied accessories, and enclose your original receipt or copy, and a brief explanation of the problem (include RA #).
7. This warranty is valid only in Canada and the continental U.S.
8. This warranty cannot be re-issued.

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## WHAT'S INCLUDED

- Hand Massager
- Power Adapter
- 4 X AA Batteries
- Hypo-Allergenic Hand Slip
- Quick Start Guide
- 1 Year Warranty
- Lifetime Customer Support

## DISCLAIMERS

Read the entire manual before use. To ensure safe and correct use, do not operate without carefully reading the operating manual and only use as described therein

This product should not substitute medical care

Do not use if you are experiencing any swelling, injury or inflammation

Seek medical advice immediately should you experience pain or skin allergies during or after using this product

Do not wear hand ornaments and/or jewelry when using this massager

Don't apply nail polish within 1 hour before using this massager

Do not use while walking or driving

Do not use the unit if you have recently undergone any medical operations

This product is not intended for use by individuals under the age of 12

Do not use this product around any water or damp areas. Make sure your hands are completely dry before using the product

Do not cover the unit while in use as excessive heating can occur

Do not expose the unit to heaters, stoves or direct sunlight

Make sure all controls are powered OFF before disconnecting the unit from a power supply

Do not put the adapter near hot surfaces as this can damage the adapter and result in fire or electric shock

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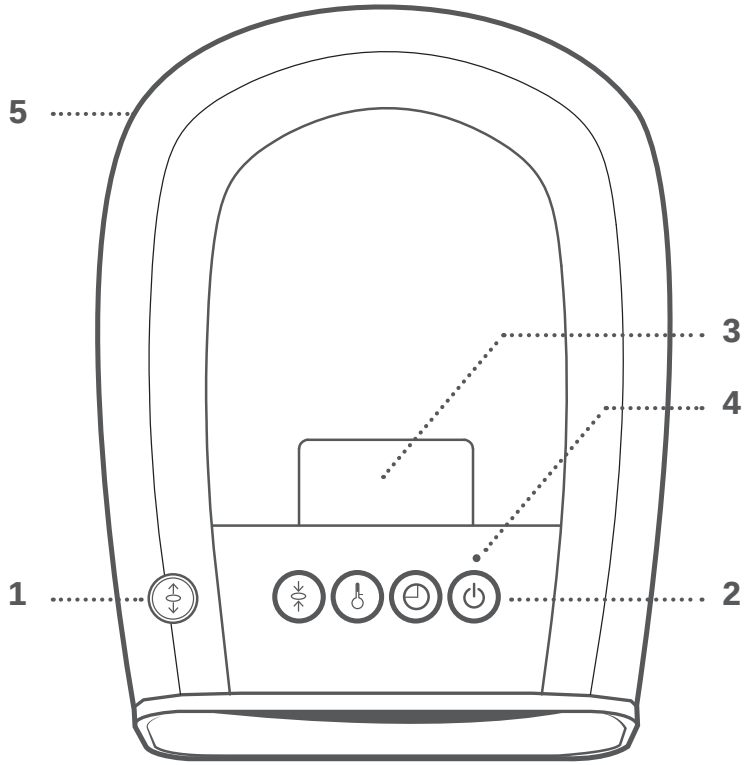
## BUTTONS AND CONNECTIONS




**1** Air Pressure Release

**2** Operating Buttons

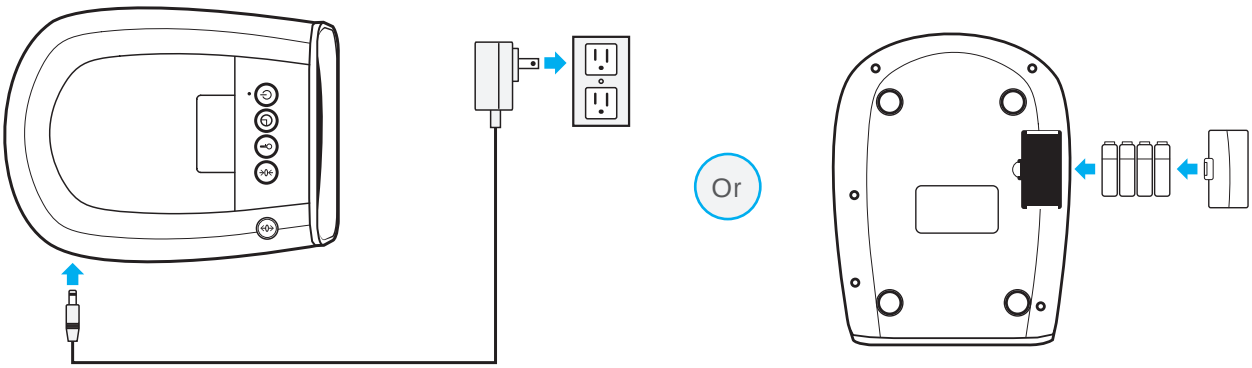
- Power Button
- Time
- Heat
- Air Pressure

**3** LCD Screen

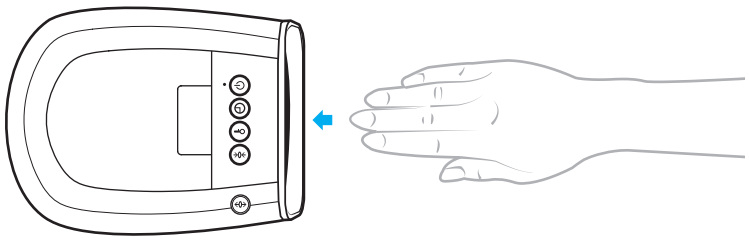
**4** Power LED

**5** DC Power Input

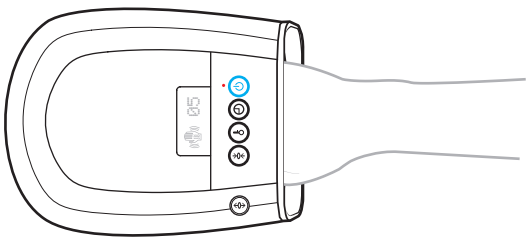
## BUTTONS AND CONNECTIONS




## OPERATION



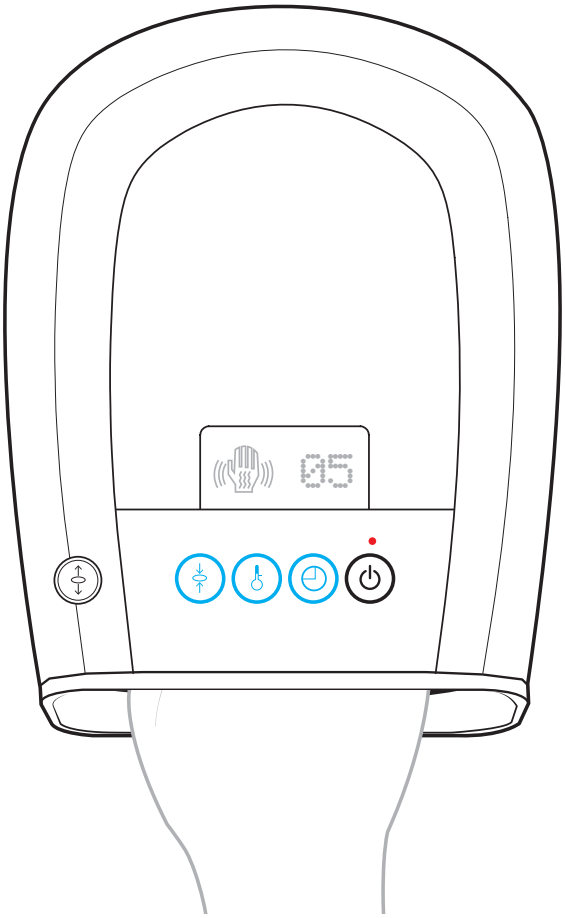
Place hand (palm down) into the massager.
Press and hold ⏻ for 3 seconds to power on.



Preset Default Mode is set to: air pressure (circulating from low-high), for 5 minutes.

## OPERATION

Manually settings allow you to change air pressure and hot compress modes.



Massage Duration
( 5 - 10 - 15 min )

Temperature
( Low - High - OFF )

Air Pressure
( Standard - Powerful - Soft )

Press and hold ⏻ for 3 seconds to power off. Please allow approximately 40 seconds for air pressure to be released. During this time, the unit will not start when the Power button is pressed.

The Massager could feel like it is too hot on the highest heat and pressure settings because the added pressure intensifies the heat.

It is normal for the user to have dimples on their skin after using the massager. The dimples will gradually disappear within approximately 15 minutes.

**When you feel that the air pressure is too tight and/or uncomfortable, please press the Air Pressure Release (red button) to release the air.**

## TROUBLESHOOTING

| ISSUE | POSSIBLE SOLUTION |
|---|---|
| Equipment does not function | • The batteries may be depleted; replace batteries<br>• The batteries may not be properly installed; check batteries paying close attention to the correct battery polarity<br>• The power adapter may not be properly connected; check the connection of the AC adapter to the outlet |
| Weak heat/vibration | • The batteries may be depleted; replace batteries<br>• The batteries may not be properly installed; check batteries paying close attention to the correct battery polarity |

## SPECIFICATIONS

| | |
|---|---|
| Power | 100-240V ~ 50 - 60HZ |
| Operation Current | <1A |
| Power Consumption | 6W |
| Battery Operable | Yes, 4 x AA batteries |
| Battery Life | 2 hours continuous |
| Measurements (massager) | L 265 x W 201 X H 90 (mm)<br>L 10.4 x W 7.9 x H 3.5 (in) |
| Net Weight | 1129g / 2.49lbs |
| Timer | 5, 10, 15 minutes |
| Adjustable Air Pressure | Yes |
| Air Pressure Range | 860~1060hpa |
| Adjustable Heat | Yes |
| Heating Range | 38~42°C / 100.4~107.6°F |